

Citizens' Assembly Meeting - Minutes




10.30am – 2.30pm on Wednesday 17th September


at South West House

Chair: Christine Teller

Attendance – Christine Teller, Claire Bullock, Gilly Gotch, Malcolm Watson, Claire Bullock, Andre Cronias & Tracey Thomas (NHS England), Pat Eagle, Tom Foot, Joy Capel, Joanna Parker, Andy Hutton, John Miskelly, Anne Miskelly, Naz (surname?)

Apologies- Andy Hutton, Lucie Woodruff Pat Harris, Patrick Canavan, Jo Osorio

1. Welcome & Introductions	Christine Teller, Chair
Christine welcome all to the meeting and a welcome was given to Naz from Healthwatch who attended to represent young people.	
2. An Introduction to Care.Data	
Andrew Cronias, Regional head of Intelligence for NHS England South attended to give a presentation on Care.Data. This project was put on hold in February 2014 because it was felt that the key stakeholders (the patients) were not wholly aware of this and did not fully understand it. He was particularly keen on hearing the views of the group in relation to engagement with the general public for this project. Andrew's presentation is attached.	 South pause care dot data presenterator
3. National Clinical Assurance (NCAT) role for Clinical Senate	
A paper was circulated to the group and the main points were summarised by Claire Bullock.	 Clinical Review Proces for Senates - I
4. Summary feedback to date on October Senate topic:	
<p>The October question for the Senate Council is as follows:</p> <p><i>'Based on available evidence and guidance, how should emergency surgical services be configured in the South West, so as to provide comprehensive, high quality emergency care based on national standards that is sustainable for the future?'</i></p> <p>Christine circulated and summarised the main feedback gathered to date from the online survey and face to face surveys. A good discussion was held about the findings and points were made for the forthcoming Senate council meeting and Acute Surgey Conference. These were:</p> <ul style="list-style-type: none"> • A different model may need to be in place for the South West due to the Geography (i.e two Hubs?) 	 Data_All_141009 (1).pdf

<ul style="list-style-type: none"> • Should more Air Ambulances be readily available? • Better access to Consultant care • Extension skills training and how skills are maintained (competency) • Flexibility of surgeons-go to patient • Use of technology-alert system if a rare op being done so others can watch/learn from procedure • Safety-travel • Patients need more information-risks and benefits • After Care needs to be considered and in place-a good Infrastructure to support reconfiguration • Consider the pathway and what needs to be in place-Access-How? Information-What and When? Aftercare <p>A PDF of the data is attached.</p>	
<p>5. South West CA Priorities (review of Proformas received)</p>	Christine Teller
<p>The following priorities were brought to the meeting:</p> <p>Wiltshire:</p> <ul style="list-style-type: none"> • Supporting Volunteers-engaging with the community • Complaints Procedures • Dementia • Integration-Better Care Plan <p>Plymouth</p> <ul style="list-style-type: none"> • Mental Health Services –Transition • Access to own GP • Lack NHS dentists • Hospital Waiting times (appointments) 	
<p>6. Lead Roles for Citizens Assembly</p>	
<p>Lead roles were discussed for group members. A proposed list of areas/roles that members could link to was circulated (attached). It was suggested that a skills audit be carried out first on members and for Special Interest roles to then be identified. Claire to sort the skills audit with Christine and discuss at next meeting.</p>	 <p>Suggestions for Lead Roles for the South W</p>
<p>7. Training & Development for CA members-what do we want?</p>	
<p>The following point were made:</p> <ul style="list-style-type: none"> • Gel as a group more • Keeping engagement strong • Group development • Interaction with own Healthwatch/others 	

<ul style="list-style-type: none"> • How do we operate? • From where do we come? • Depth-How address this? • Cohesiveness? • Team Building • Roles and responsibilities • Breadth and Depth of information • Information and Feedback • Collective vision <p>The group summarised that there main aims are to be:</p> <ol style="list-style-type: none"> 1) Voice of the people-proactive 2) Feeding into the requirements of the Senate Council <p>Claire and Christine agreed to explore options for team building and development of the group.</p>	
<p>8. Making Your Voice Heard' South West event</p>	
<p>Claire Bullock reminded the group that an event was being held on Friday 17th October 2014 on 'Supporting Influence' for Voluntary & Community Sector, Healthwatch, Health and Well-Being Board reps, other lay members. This is being run with the South West Forum www.southwestforum.org.uk</p>	
<p>9. AOB</p>	
<p>None reported.</p>	
<p>10. Dates of future meetings</p>	
<p>Future Senate Council meetings:</p> <p>16th October 2014-Bristol 15th January 2014-Exeter 12th March 2014-Taunton (Senate Assembly) 14th May 2015- Chippenham 9th July 2015-Exeter 17 September 2015-Bristol 19th November 2015-Chippenham</p> <p>Next Citizens Assembly meeting Thursday 4th December 2014 1030-130pm-Taunton</p>	