

## Notes of the Citizens's Assembly Meeting

Held on 4 December 2014

at Taunton Rugby Club

### Present:

Christine Teller (CT) - Chair  
Cliff Puddy (CP)  
Joy Capel (JC)  
Kevin Dixon (KD)  
Pat Eagle (PE)  
Clive Jones (CJ) - N Somerset

### In Attendance:

Sunita Berry (SB) - Associate Director, SWSCN  
Frances Tippett (FT) - Quality Improvement Programme Lead, SWSCN

### Apologies:

Claire Bullock  
Gilly Gotch  
Simon Mathias  
John Miskelly  
Anne Miskelly  
Tom Foot  
Joanna Parker  
Malcolm Watson  
Andy Hutton  
Peter Rowe

### Copies to:

Debbie Pritchard  
Carol Clark  
Albert Weager  
Diana Hall Hall  
Lucy Woodruff  
Pat Harris  
Vaughan Lewis

1) At the start of the meeting there was a brief discussion about having meetings around the South West, to facilitate as wide representation as possible.

ACTION: CT to pursue with CB

2) CA Priorities, Challenges and Solutions for the South West

- Wiltshire and Plymouth have responded, namely: (CLAIRE COULD YOU PLEASE FILL IN THIS BIT FROM INFO RECEIVED )
- From discussion between members at the meeting it was felt that Mental Health Services were a priority for Senate Council (SC) deliberation. SB advised that the CA

should provide evidence about specific MH services issues before presenting to SC. It was also suggested that an approach could be made to Adrian James (SC member and MH lead) by the CA, in order to formulate a question to be put to the SC.  
ACTION: Members of CA to gather evidence to support claim that this is a priority area for SC deliberation. Discuss at next CA meeting in February 2015. CT/CA then to consider an approach to Adrian James.

- Transport for patients is considered to be a challenge.  
ACTION: To note for possible future deliberation by the SC.

- Somerset: is a Care.data pilot area and there has been a particular challenge in getting patients to agree to their GPs relaxing their personal data.

ACTION: CP to keep CA updated about this pilot project.

- General discussion highlighted concerns in the SW, such as the impact of cuts to Local Authority budgets on social care services. It was felt that there was the need for good service co-ordination and signposting of available services. It was also suggested that communication with local CCGs should determine the cuts that they intend to make to services, in order to give a picture in the region of particular 'stress' points.

ACTION: All CA members to gather data from their local area to build a picture of service constraints and cuts. Patient stories are always very useful and powerful and can add necessary depth to numerical data. ( this will be discussed at the next CA meeting in February 2015.

### 3) Citizens' Assembly Skills Audit and Lead Roles

- CA members are reminded to complete a skills and training audit (using John Miskelly's format), to inform our training needs and to develop the idea of CA members having lead roles.

ACTION: CT to send out reminder with format to CA members who have yet to complete; return to CB and CT by 31/1/15.

### 4) Patient Leadership Programme

- This has been explored by CB and CET with a particular Training Consultancy. SB is of the view that the proposal for training that this company has put forward would not be good enough for the CA; it does not acknowledge the considerable depth and breadth of experience within the CA. Further exploration of more appropriate training needs to be undertaken.

- ACTION: CB with CA.

### 5) Senate Council Update

- SB gave a resume of the proposed changes to the size of the SC, namely; a reduction from 40 + to between 20 - 25 and a reduction from 4 to 2 CA members attending. CA members to have an opportunity to respond to these proposals (1 response already received by John Miskelly) before the next SC meeting on 15/1/15. A brief discussion ensued about how/whether to rotate CA attendance at the SC.

ACTION: CT to send out proposals to CA members asking for views.

6) Integrated Personal Commissioning

Frances Tippett gave a presentation to the meeting about personalised personal commissioning (CLAIRE COIULD YOU PLEASE ASK FRANCES FOR HER SLIDES TO ATTACH TO THIS NOTE).

7) Date of Next Meeting: 12 February 2015. Venue, time and agenda tbc.