



The Role of Technology in Transforming Primary Care

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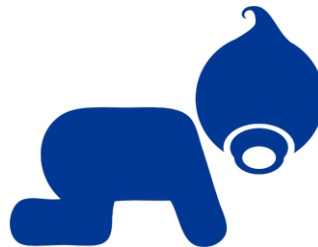
MY REMIT

Digital Primary Care



- Improving access for patients and citizens
- Reducing bureaucracy across General Practice

Child Health Digital Strategy



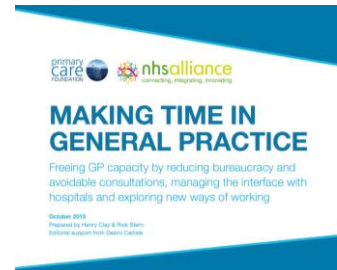
- Single view of a child or young person's record

KEY POLICY DRIVERS



Personalised Health and Care 2020

Using Data and Technology to Transform Outcomes for Patients and Citizens
A Framework for Action



NHS MANDATE: 2020 TECHNOLOGY GOALS

- 95% of GP patients to be offered e-consultation and other digital services
- 95% of tests to be digitally transferred between organisations
- Support the delivery of NIB PHC2020, by developing Local Digital Roadmaps, improving digital maturity and achieving a “paper-free at the point of care” NHS

THE VISION FOR PRIMARY CARE



Remote management and signposting of patients to help them prevent ill-health through self care



Increased efficiencies and a wide choice of innovative technology that supports new ways of working



Access to data and tools that enable providers to evaluate, measure and improve services



Support and guidance for professionals to help them make best use of technology with simple payment systems

DIGITAL MATURITY MEASURES



LOCAL DIGITAL ROADMAPS

Every local area, coordinated by the CCG, has been invited to:



1.

Confirm a **Footprint** detailing the partners and the governance arrangements to drive the local health and care system to become paper-free at the point of care



2.

Baseline and benchmark (NHS providers) progress towards being paper-free at the point of care using a new **Digital Maturity Self-Assessment Tool**

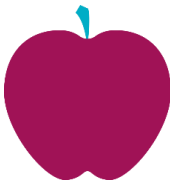


3.

Create a **Digital Roadmap** outlining the steps (operational and strategic) to be taken towards becoming paper-free at the point of care

THE PURPOSE OF LOCAL DIGITAL ROADMAPS

Sustainability and Transformation Plans (STPs) are required to address three 'national challenges':



closing the health & wellbeing gap



closing the care & quality gap



closing the finance & efficiency gap

In their LDRs, commissioners and providers should describe how, working collaboratively, they will underpin and transform service models, within and between care settings, with the necessary digital technology and capability.

In their LDRs, commissioners and providers should plot their route to the delivery of 'paper-free at the point of care' and outline how they will exploit digital technology and data to support transformation and secure sustainability more widely.

LOCAL DIGITAL ROADMAP OUTCOMES

Local Digital Roadmaps will track progress towards being paper free at the point of care – this will mean that health professionals can:



Records, Assessments and Plans

Capture information electronically for use by me and share it with other professionals through the Integrated Digital Care Record



Transfers of Care

Use technology to seamlessly transfer patient information at discharge, admission or referral



Asset & resource optimisation

Increase efficiency to significantly improve the quality and safety of care



Orders & Results Management

Use technology to support the ordering of diagnostics and sharing of test results



Decision Support

Receive automatic alerts and notifications to help me make the right decisions



Medicines Management and Optimisation

Ensure people receive the right combination of medicines every time



Remote Care

Use remote, mobile and assistive technologies to help me provide care

GP IT OPERATING MODEL 2016-18

Funding Review

- Capital to revenue
- Greater control for CCGs

Schedule of Services updates

- More Core and Mandated services
- Enhanced and Transformational categories added

Digital Primary Care Maturity Assurance Model

DIGITAL PRIMARY CARE MATURITY ASSURANCE

- ➔ CCG intelligence on digital maturity levels across local primary care estate
- ➔ Assures effective delivery of locally commissioned services
- ➔ Supports CCGs in delivery Local Digital Roadmaps and Sustainable Transformation Plans

PRIME MINISTER'S GP ACCESS FUND



7 GP Access Digital Capabilities for our Programme



Online Repeat Prescriptions

Offering a 'click and collect' or 'click and deliver' service for repeat prescriptions (i.e. order repeat prescription online, GP signs off in electronic prescription service, Pharmacy dispenses and patient either collects or Pharmacy delivers), all being trackable online by the patient.



Practice Infrastructure

Installing WiFi and other enabling infrastructure in practices, specifically allowing patient access to Patient Online services (e.g. repeat prescriptions, online appointment booking) and viewed from their own mobile devices.



Online Appointment Booking

Patients able to book appointments online. This may also include the capability to inform patients if an appointment is actually needed. Depending on presenting conditions there may be more appropriate services to meet the patient's needs.



Pre-referral Diagnosis

Patients able to provide information prior to seeing the GP to aid pre-referral diagnosis and maximise effectiveness of patient-GP face time.



Patient Records

Patients able to view their full coded medical record, including the option for them to download their record into third party applications, where required.



Consultation Access

Transformed access options for patients that enable consultations with a GP via telephone, using email, webcam or instant messaging; where this is deemed to be appropriate and clinically safe.



Telehealth, Telecare and Health Living Apps

Telehealth devices are made available to patients to test and undertake diagnostics then upload to GP for consideration. Telecare and health living apps will enable patients to monitor and manage their health or live independently without having to visit their GP surgery as often.

NEXT STEPS

Interoperability

Citizen Identity

Consent to Share
Policy

IT Systems of
Choice

Supplier Market
Development

Adoption Strategy

Any questions?

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