## **Realising the Potential**



# Primary & Community Care Training Hubs Update

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#### Primary Care Workforce





- · Continuing delivery of existing GPTV workforce commitments, including
- additional 5k GPs Delivery of new and expanded trajectories to support development and growth of primary care networks

2019/20

2020/21

2021/22

Role

- Training hub functions and infrastructure
- · Agreeing core functions and ensuring consistent access across the country
- options for PONs · Capability and capacity Developing maturity Competency matrices
  - · Toolkits, resources and other support

Develop workforce

models, setting out the

- Supporting development of multi-disciplinary teams Data and modelling
  - Mapping workforce data requirements of the future
  - Developing modelling and planning tools to support PON development Continuing data quality

improvements

| Fole   |   |
|--|---|
| Clinical Pharmacists     Social Prescribing Link Workers | The new GP Contract will deliver the biggest boost to primary care since 2004. Through a new  |
| Physiotherapists     Physician Associates                | Additional Roles Reimbursement Scheme, PONs<br>will be guaranteed funding for an up to estimated<br>20,000+ additional staff by 2023/24 |
| Paramedics   |   |

Each Network will have a named accountable Clinical Director - they will play a critical role in shaping and supporting their Integrated Care System and dissolving the historic divide between primary and community care. Each Network will receive an additional ongoing entitlement to the equivalent of 0.25 WTE funding per 50,000 population size to contribute to the costs of this role. This equates to £2.01/head in 2019/20

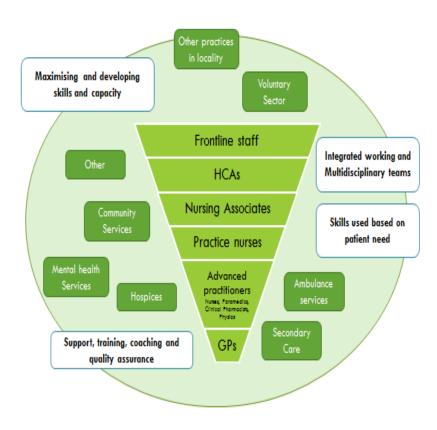
\*£4.5 billion of new investment will fund expanded community multidisciplinary teams aligned with new primary care networks based on neighbouring GP practices" NHS Long Term Plan

#### Funding examples for different sizes of PCN

The level of funding available for a PCN will scale with its size. This will be especially true in future years when workforce funding switches from direct reimbursement to a capitated payment, based on the population size of the PCN.

| PCN<br>population | Network<br>administration<br>payment | Clinical<br>director<br>funding | Clinical<br>pharmacist<br>reimbursement<br>(max 70%) | Social prescriber reimbursement (max 100%) | 2019/20<br>maximum<br>potential<br>funding |
|-------------------|--------------------------------------|---------------------------------|--|--|--|
| 30,000            | £45,000                              | £20,627                         | £37,810  | £34,113                                    | £137,550                                   |
| 40,000            | £60,000                              | £27,503                         | £37,810  | £34,113                                    | £159,426                                   |
| 50,000            | £75,000                              | £34,279                         | £37,810  | £34,113                                    | £181,202                                   |
| 70,000            | €105,000                             | £48,131                         | £37,810  | £34,113                                    | €225,054                                   |
| 100,000           | £150,000                             | £68,558                         | £75,620  | £68,226                                    | £362,404                                   |







# NHS Health Education England

|  |  |           |               |       | A                       |         |         |             |
|--|--|-----------|---------------|-------|-------------------------|---------|---------|-------------|
|  | NUMBER GP  | NUMBER OF |               | l     | Average<br>patients per | 30K PCN | 50K PCN | 300K        |
|  | PRAC   | PATIENTS  | Wood on the h |       | GP GP                   |         |         |             |
|  |  |           | Traing Hub    | % PAT | -                       | numbers | numbers | Locality TH |
| NHS England South West (South West North)                  | 257  | 2614306   |               |       | 10172                   | 87      | 52      | 8.7         |
|  |  |           |               |       |                         |         |         |             |
| Bath, Swindon and Wiltshire                                | 98   | 945621    |               | 19.4% | 9649                    | 32      | 24      | 3.2         |
| NHS Bath and North East Somerset CCG                       | 25   | 211343    | BEMS(BANES)   | 4.9%  | 8454                    | 7       | 5       | 0.7         |
| NHS Swindon CCG  | 23   | 240412    | Swindon       | 4.5%  | 10453                   | 8       | 6       | 0.8         |
| NHS Wiltshire CCG  | 50   | 493866    | Wiltshire     | 9.9%  | 9877                    | 16      | 12      | 1.6         |
| MIS WILLIAM CCC  | 30   | 453000    | Williamic     | 3.370 | 3077                    | 20      |         | 2.0         |
| Bristol, North Somerset and South Gloucestershire          | 84   | 1020832   | BNSSG         | 16.6% | 12153                   | 34      | 26      | 3.4         |
| NHS Bristol, North Somerset and South Gloucestershire CCG  |  |           |               |       |                         |         |         |             |
| mis united, mortin seminate and south disdetesting and eco | <del>                                     </del> |           |               |       |                         |         |         |             |
| Gloucestershire  | 75   | 647853    | Gloucester    | 14.8% | 8638                    | 22      | 16      | 2.2         |
| NHS Gloucestershire CCG                                    |  |           |               |       |                         |         |         |             |
| NHS England South West (South West South)                  |  |           |               |       |                         |         |         |             |
| EXCLUDE DORSET   | 249  | 2307850   |               |       | 9268                    | 77      | 58      | 7.7         |
| Cornwall and the Isles of Scilly                           | 59   | 550367    | Cornwall      | 11.7% | 9328                    | 18      | 14      | 1.8         |
| NHS Kernow CCG   |  |           |               |       |                         |         |         |             |
| Devon  | 123  | 1170275   | Devon         | 24.3% | 9514                    | 39      | 29      | 3.9         |
| NHS Northern, Eastern and Western Devon CCG                | 96   | 882594    |               |       | 9194                    | 29      | 22      | 2.9         |
| NHS South Devon and Torbay CCG                             | 27   | 287681    |               |       | 10655                   | 10      | 7       | 1.0         |
|  |  |           |               |       |                         |         |         |             |
| Somerset   | 67   | 587208    | Somerset      | 13.2% | 8764                    | 20      | 15      | 2.0         |
| NHS Somerset CCG   |  |           |               |       |                         |         |         |             |
|  |  |           |               |       |                         |         |         |             |
| Dorset   | 86   | 803940    | NOT COVERED   |       | 9348                    | 27      | 20      | 2.7         |
| NHS Dorset CCG   |  |           |               |       |                         |         |         |             |
| Grand Total (Including Dorset)                             | 592  | 5726096   |               | 1     | 9672                    | 191     | 143     | 19.1        |
| EXCLUDE DORSET   | 506  | 4922156   |               |       | 9728                    | 164     | 123     | 16.4        |



## From CEPN To Training Hub

- Self Assessment Maturity Matrix
- HEE provide"Readiness programme"
- TH required to evolve support system to deliver existing & emerging strategies in GPFV, STPs & the NHS Long Term Plan.
- HEE £22M investment in infrastructure

#### **Self Assessment Maturity Matrix**

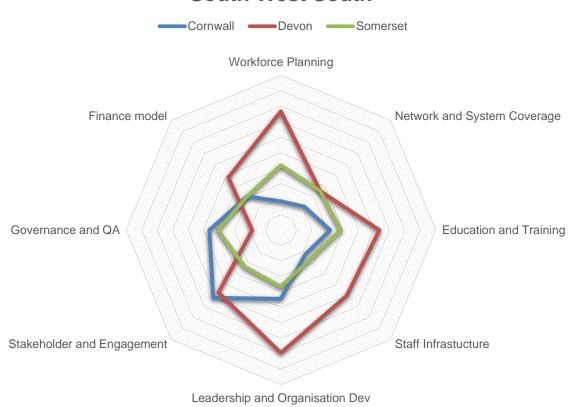


|                                 |       |          |                 |          | SOUTH W            |                 |  |       |         |           |     |
|---------------------------------|-------|----------|-----------------|----------|--------------------|-----------------|--|-------|---------|-----------|-----|
|                                 |       | S        | OUTH WEST (SOUT | TH)      | SOUTH WEST (NORTH) |                 |  |       |         |           |     |
|                                 |       | STP      | STP             | STP      | STP                | STP             |  |       |         | STP       |     |
| SECTION                         | TOTAL | Cornwall | Devon           | Somerset | BNSSG              | Gloucestershire |  | BANES | SWINDON | WILTSHIRE | BSW |
| Workforce Planning              | 43    | 8        | 33              | 18       | 39                 | 6               |  | 24    | 15      | 14        | 17  |
|                                 |       | 19%      | 77%             | 42%      | 91%                | 14%             |  | 56%   | 35%     | 33%       | 40% |
| Network and System Coverage     | 42    | 9        | 15              | 15       | 9                  | 19              |  | 13    | 11      | 17        | 12  |
|                                 |       | 21%      | 36%             | 36%      | 21%                | 45%             |  | 31%   | 26%     | 40%       | 29% |
| Education and Training          | 44    | 14       | 28              | 17       | 16                 | 13              |  | 8     | 10      | 19        | 11  |
|                                 |       | 32%      | 64%             | 39%      | 36%                | 30%             |  | 18%   | 23%     | 43%       | 25% |
| Staff Infrastucture             | 45    | 10       | 27              | 12       | 9                  | 7               |  | 12    | 12      | 14        | 10  |
|                                 |       | 22%      | 60%             | 27%      | 20%                | 16%             |  | 27%   | 27%     | 31%       | 22% |
| Leadership and Organisation Dev | 63    | 28       | 50              | 23       | 36                 | 41              |  | 40    | 24      | 20        | 28  |
|                                 |       | 44%      | 79%             | 37%      | 57%                | 65%             |  | 63%   | 38%     | 32%       | 44% |
| Stakeholder and Engagement      | 63    | 39       | 36              | 21       | 30                 | 35              |  | 36    | 31      | 33        | 36  |
|                                 |       | 62%      | 57%             | 33%      | 48%                | 56%             |  | 57%   | 49%     | 52%       | 57% |
| Governance and QA               | 54    | 25       | 10              | 22       | 11                 | 4               |  | 3     | 10      | 18        | 7   |
|                                 |       | 46%      | 19%             | 41%      | 20%                | 7%              |  | 6%    | 19%     | 33%       | 13% |
| Finance model                   | 52    | 16       | 25              | 16       | 9                  | 20              |  | 24    | 8       | 5         | 8   |
|                                 |       | 31%      | 48%             | 31%      | 17%                | 38%             |  | 46%   | 15%     | 10%       | 15% |
|                                 |       |          |                 |          |                    |                 |  |       |         |           |     |
| TOTAL                           | 406   | 149      | 224             | 144      | 159                | 145             |  | 160   | 121     | 140       | 129 |
| % Complete                      |       | 37%      | 55%             | 35%      | 39%                | 36%             |  | 39%   | 30%     | 34%       | 32% |
|                                 |       |          |                 |          |                    |                 |  |       |         |           |     |
| NUMBER GP PRACTICES IN STP/TH   |       | 61       | 132             | 66       | 84                 | 76              |  | 25    | 23      | 49        | 97  |



#### Data for south south west TH

#### **South West South**







## **GLOS PCTH Work Stream Highlights**

- 1. Workforce Planning & Alignment with PCNs
- 2. Supporting Multidisciplinary Team in PC
- 3. Placements
  - GLOS UG Training Cooperative, Hub & Spoke
  - AHPs with HEIs esp GLOS
- 4. GP Recruitment & Retention
  - NQGP scheme, 'Next Generation GP' Programme Early Career GPs
  - Health Inequalities Fellowships, PCTH Fellowships
  - GP Career Lead role, Severn Deanery 'LEET'
- 5. Networking & Stakeholder Engagement
- 6. Primary Care Workforce 'Hub' Website



## **PCNs & Cluster bids**

## Health Education England

- South Cots Sexual Health
- North Cots Student, Newly Qualified & Specialist Nursing
- Stroud and Berkeley Vale Frailty
- Cheltenham Cardiology
- Forest of Dean Reduction in Opiate & Antibiotic Prescribing & Falls/Frailty

- Glos NEGG QI, Ethics, Receptionists
- Glos Inner City, Motivational Interviewing/ Better conversations, Non-Clinical Resilience
- Glos RHQ Sexual Health, Joint Injections & Pharmacist
- Glos Aspen Metabolic Conditions
- Bids under review for Tewks.
   N&S and SEG networks





### **Cluster Bids - Case Studies**

## NHS

## Cheltenham Cardiovascular Study day

- "Excellent to have multidisciplinary training so we all work to the same vision"
- "All the patient cases were very helpful"
- "Virtual surgery" "very useful opinions"
- "Excellent panel of expert and very helpful to see different views & highlight different evidence bases"
- "Very relevant to general practice. The panel format is excellent"
- "Thanks to Cheltenham networks for extending invite to other practices"
- "A rare chance to engage with colleagues and very useful"

### Health Education England

# Glos - NEGG Eol update & Symptom Control

- "Opportunity to discuss scenarios"
- "Real-life examples"
- "Availability of literature"
- "right knowledge level" "appropriate"
- "questions were encouraged"
- "Relevance of teaching"
- "Learning with multiple professions"
- "Brought us all up to date"
- "Very knowledgeable speakers"





# Supporting Education of Health Education England Multidisciplinary Workforce

### Nursing

Mental Health Training
Specialist Nurse Training

Clinical Pharmacists: Development of 8 mentors to support colleagues in PC

Physician's Associates: Developing Rotational Post-Graduate Internship with GHNHSFT in ED, COTE, & GP

Multi-disciplinary Multimorbidity Workshop

Collaboration with stakeholders - Nuffield Specialist Physio Training







## **Placement Capacity** in Primary Care

## Health Education England

Work with HEIs & providers to understanding current capacity & opportunities to expand – Severn Deanery, Universities of Bristol, Worcestershire & UWE

- **UG AHP placements-** Small numbers in PC
- Additional Roles Reimbursement scheme –likely to increase employment in PC
- **UG Medical Student Teaching in PC** 
  - Gloucestershire UG Training Cooperative Hub & Spoke Model Developed, Proposal Delivered to UoB
  - TCMS- Member of Clinical Advisory Group & **Shadow Admissions Committee**







## **AHP Numbers**

### **Gloucestershire Placements 2019-2020**

Relationships with local HEI's – UoG, UoW, & UWE

- All keen to develop & expand UG AHP placements in PC
- *very* keen on PG placements for ACP PG courses such as MSc Advanced Paramedic (starting 2019-2020)
- UG Paramedics 6 (TBC) Tewkesbury PCN
- PG Physician associates -18
- UG Nurses 2018: 101 placement capacity approx. in community settings expected similar in 2019
- GDOC (GP provider org.) now working with Nurse Students







# Workforce Development – New Roles

### NHSE Recurrent Funding "Additional Roles Reimbursement"

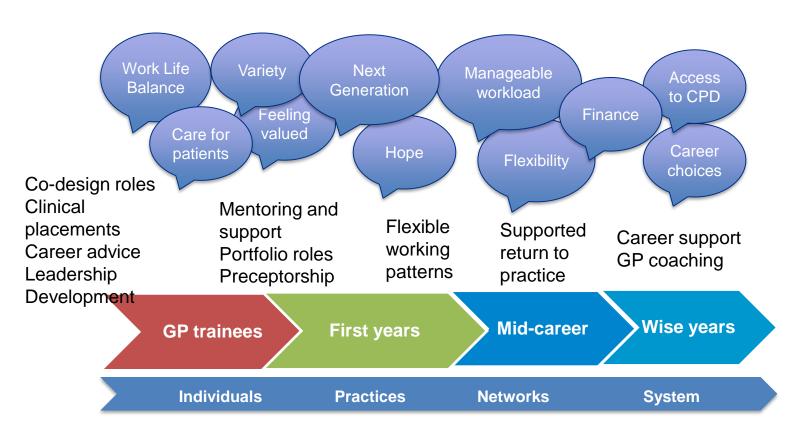
Additional staff in five groups by 2024

- Social prescribing link workers (up to B5) 100% from 2019/20
- Clinical pharmacists (B7/8a) 100% from 2019/20
- First contact physiotherapist (B7-8a) 70% from 2020/21
- Physician associates (B7) 70% from 2020/21
- First contact community paramedics (B6) 70% from 2021/22





## **GP Recruitment & Retention**



- Benefits of working at scale PCNs
- Sharing workload
- Indemnity





# **GP Recruitment & Retention**

- NEXT GENERATION

  GP

  GLOWCESTERSHIRE

  ENERGISE ENGAGE EMPOWER
- 'Next Generation GP' Local delivery
- National Leadership Programme for Early Career GPs
   Health Inequalities post CCT Fellowships x 3
   Innovative, Developmental Portfolio Roles, 5 sessions/week,
   Inner City Gloucester + PG cert in Public Health @UWE
- PCTH post CCT Fellowships x 3, Education/ Leadership/ Clinical, 2 sessions/week
- GP Career Lead role supporting NQGPs & promoting PC careers, 1 session/week
- NQGP scheme Continuing to support CCG
- Severn Deanery 'LEET' Leadership & Excellence Enhanced Training 4<sup>th</sup> year pre-CCT GP Trainee

















## **Primary Care** Workforce Hub Website

The Gloucestershire Primary Care Workforce Centre website was created to establish a central, easily accessible resource for Primary Care staff. It is managed by the Gloucestershire Primary Care Training Hub. Below you'll find quick links to all of our services, resources and

**GPs** 

**NURSES** 

PRACTICE MANAGERS

**JOBS & CAREERS** 



**CPD & TRAINING CALENDAR** 

SOCIAL PRESCRIBERS



## **Current Challenges**

- PCTH Infrastructure
  - Project Manager 1 WTE
  - Clinical Chair ½ day/week 18-19, increased to 1 day /week from April 19
  - Support from Experienced Manager in Primary Care Workforce Team - 1.5 days/week
  - Ad hoc GP Education Lead work 1/2 to 1 day /mnth
  - Health Inequalities Tutor 1 day/mnth
- Sharing Achievements
- Aligning Activities
- Long Term Planning







## March 2020 Ambition - The Core Functions of the Primary & Community Care Training Hub will include;

- Workforce planning to support the understanding, co-ordination and realisation of health and wider social care workforce across the system
- The ambition by March 2020: for every TH to have a workforce planning element to support Primary Care Networks TH will support workforce planning and development to respond to local and national needs and relevant strategies to enable the redesign of services within primary care and the community to better support general practice.
- Develop and manage existing and expansion of placement capacity to create innovative and high-quality clinical placements for all learners, to meet the workforce needs of "the place" in line with the Long Term Plan and, thus maximising the effective use of educational resources.
- Recruitment Develop, expand and enhance the recruitment and development of the capabilities of multi-professional educators that supports the delivery of high-quality clinical learning placements

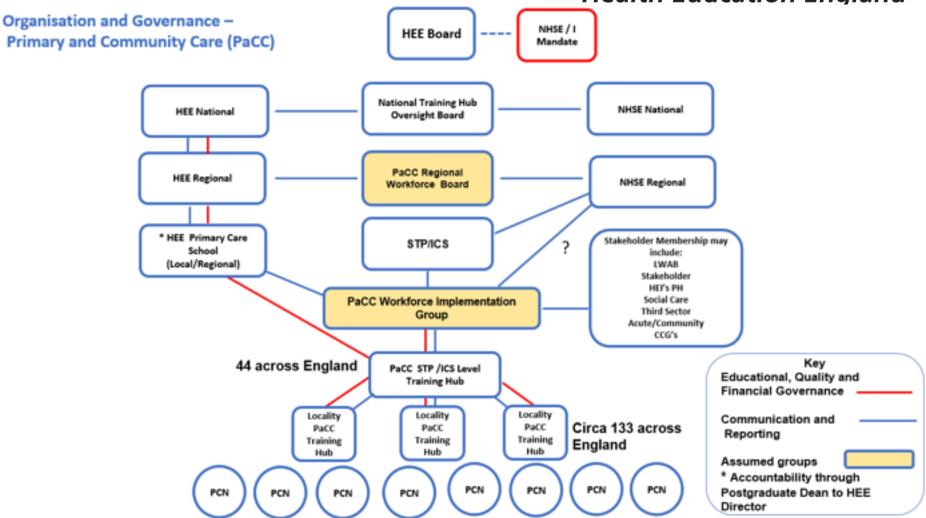


## March 2020 Ambition - The Core Functions of the Primary & Community Care Training Hub will include;

- New roles to enable, support and embed "new roles" within primary care
- Support the development and realisation of educational programmes to develop the primary / community care workforce at scale to address identified population health needs, support service re-design and delivery of integrated care for example through rotational placements / programmes and integrated educational programmes
- **Retention** to support retention of the primary care workforce across all key transitions including promoting primary care as an employment destination to students, through schools and higher education institutions
- Clinical Placement Tariff enable both workforce planning intentions, placement coordination through active management of clinical placement tariffs including "place based" tariffs



#### Health Education England

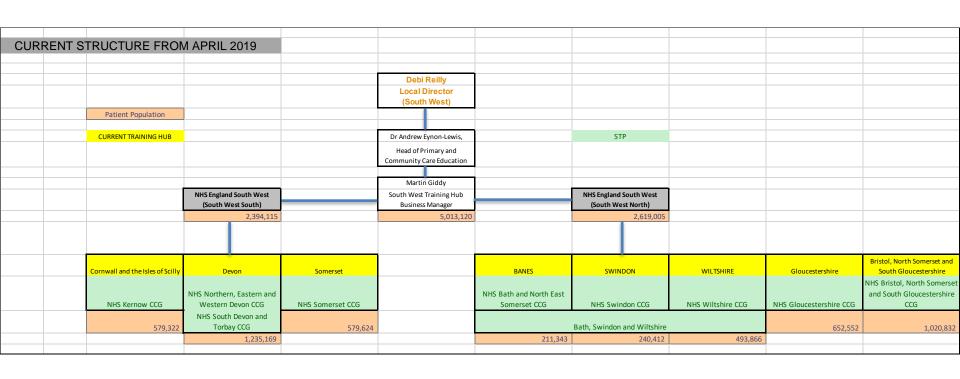


# NHS Health Education England

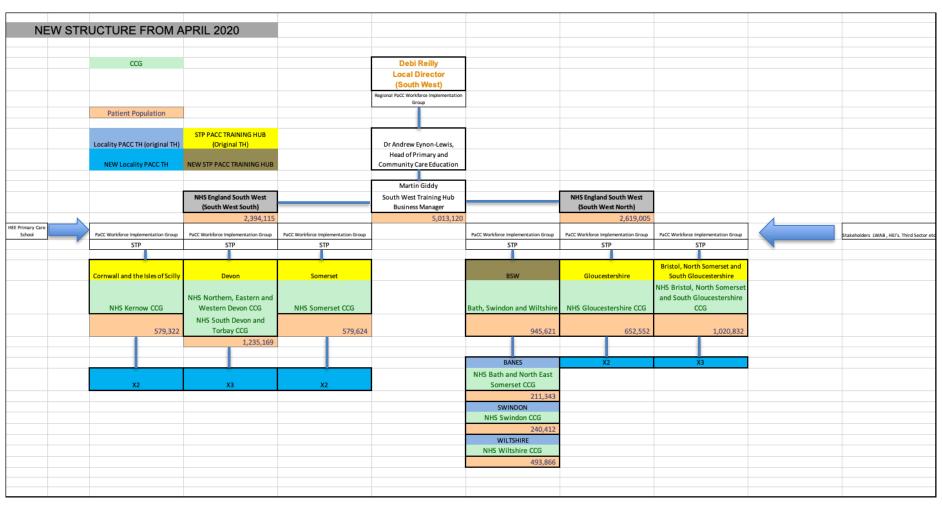
#### **SUMMARISED**

- BY March 20 Staff / Leadership / Engagement /
- have a workforce planning element to support Primary Care Networks
- Develop and manage existing and expansion of placement capacity
- Recruitment Develop, expand and enhance the recruitment and development of the capabilities of multi-professional educators
- New roles support and embed "new roles" within primary care
- Support the development and realisation of educational programmes to develop the primary / community care workforce at scale to address identified population health needs, support service re-design and rotational placements / programmes and integrated educational programmes
- Retention to support retention of the primary care workforce across all key transitions
- Clinical Placement Tariff management of clinical placement tariffs including "place based" tariffs









#### **EXAMPLES OF WORKFORCE DATA**



### Health Education England

|   |                    |                       |                    |                     |                        |                         |                      |                       |                                 | 50.50                    | Cart                       |                              |                             |                                   |                               | idiid                                |
|---|--------------------|-----------------------|--------------------|---------------------|------------------------|-------------------------|----------------------|-----------------------|---------------------------------|--------------------------|----------------------------|------------------------------|-----------------------------|-----------------------------------|-------------------------------|--------------------------------------|
| STP / CCG / NETWORK / PRACTICE              | Count of PRAC_CODE | Sum of TOTAL_PATIENTS | Sum of TOTAL_GP_HC | Sum of TOTAL_GP_FTE | Sum of TOTAL_NURSES_HC | Sum of TOTAL_NURSES_FTE | Sum of TOTAL_DP.C_HC | Sum of TOTAL_DP.C_FTE | Sum of TOTAL_DP.C_DISPENSER_FTE | Sum of TOTAL_DPC_HCA_FTE | Sum of TOTAL_DPC_PHLEB_FTE | Sum of TOTAL_DP.C.PHARMA_FTE | Sum of TOTAL_DPC_PHYSIQ_FTE | Sum of TOTAL_DP.C_NURSE_ASSOC_FTE | Sum of TOTAL_DP.C_PARAMED_FTE | Sum of TOTAL_DPC_PHYSICIAN_ASSOC_FTE |
| BSW   | 98                 |                       | 789                | 544.52              | 478                    | 310.388                 | 366                  | 235.34                | 59.63                           | 126.76                   | 19.34                      | 11.19                        | 0.83                        | 1.75                              | 7.67                          | 0.00                                 |
| NHS Bath and North East Somerset CCG        | 25                 |                       | 196                | 130.63              | 95                     | 57.466                  | 64                   | 39.18                 | 13.68                           | 21.39                    | 3.79                       | 0.32                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| NHS Swindon CCG                             | 25                 |                       | 174                | 112.19              | 106                    | 75.354                  | 68                   | 41.26                 | 4.67                            | 25.47                    | 3.39                       | 5.33                         | 0.40                        | 0.00                              | 2.00                          | 0.00                                 |
| NHS Wiltshire CCG                           | 48                 | 493859                | 419                | 301.70              | 277                    |                         | 234                  | 154.90                | 41.28                           | 79.90                    | 12.16                      | 5.53                         | 0.43                        | 1.75                              | 5.67                          | 0.00                                 |
| BNSSG                                       |                    | 1020821               | 909                | 593.60              | 478                    | 315.380                 | 291                  | 187.97                | 4.89                            | 118.31                   | 20.77                      | 30.35                        | 2.03                        | 0.00                              | 7.40                          | 1.24                                 |
| GLOUCESTERSHIRE                             | 77                 |                       |                    | 415.40              | 317                    | 205.604                 | 248                  | 150.70                | 65.82                           | 65.21                    | 7.48                       | 6.63                         | 0.80                        | 0.00                              | 1.68                          | 0.00                                 |
| SOUTH WEST NORTH                            |                    | 2618845               |                    | 1553.52             | 1273                   | 831.37                  | 905                  | 574.016               | 130.35                          | 310.28                   | 47.59                      | 48.16                        | 3.65                        | 1.75                              | 16.75                         | 1.24                                 |
| Soom west norm                              | 200                | 2010043               | 2314               | 1555.52             | 1275                   | 032.37                  | 303                  | 3741010               | 130.33                          | 310.20                   | 47.55                      | 40.10                        | 3.03                        | 1.75                              | 10.75                         | 1124                                 |
| SOMERSET                                    | 70                 | 579624                | 550                | 375.35              | 326                    | 203.390                 | 284                  | 174.25                | 35.53                           | 83.36                    | 7.65                       | 6.16                         | 0.21                        | 0.00                              | 19.70                         | 0.00                                 |
| DEVON                                       |                    | 1235169               | 1214               | 825.31              | 602                    | 389.420                 | 497                  | 313.59                | 65.56                           | 181.42                   | 31.13                      | 10.79                        | 0.56                        | 0.00                              | 12.92                         | 0.00                                 |
| NHS Northern, Eastern and Western Devon CCG | 104                | 939209                | 926                | 628.83              | 457                    | 288.464                 | 397                  | 245.10                | 62.47                           | 134.10                   | 21.25                      | 8.79                         | 0.56                        | 0.00                              | 9.92                          | 0.00                                 |
| NHS South Devon and Torbay CCG              | 29                 | 295960                | 288                | 196.48              | 145                    | 100.956                 | 100                  | 68.49                 | 3.09                            | 47.32                    | 9.88                       | 2.00                         | 0.00                        | 0.00                              | 3.00                          | 0.00                                 |
| Cornwall                                    | 61                 |                       |                    | 391.43              | 287                    | 196.530                 | 399                  | 271.49                | 113.61                          | 91.92                    | 25.68                      | 7.25                         | 3.76                        | 0.00                              | 19.65                         | 0.00                                 |
|   |                    |                       |                    |                     |                        |                         |                      |                       |                                 |                          |                            |                              |                             |                                   |                               |                                      |
| SOUTH WEST SOUTH                            | 264                | 2393906               | 2338               | 1592.09             | 1215                   | 789.34                  | 1180                 | 759.332               | 214.70                          | 356.70                   | 64.45                      | 24.20                        | 4.53                        | 0.00                              | 52.28                         | 0.00                                 |
| Grand Total South West excl Dorset          | F24                | 5012751               | 4653               | 3145.61             | 2400                   | 1620.713                | 2005                 | 1333.35               | 345.04                          | 666.98                   | 112.04                     | 72.36                        | 8.19                        | 1.75                              | 69.02                         | 1.24                                 |
| Grand Total South West exci Dorset          | 524                | 5012/51               | 4032               | 3143.01             | 2400                   | 1020./15                | 2085                 | 1333.33               | 343.04                          | 000.98                   | 112.04                     | 72.30                        | 0.19                        | 1./5                              | 09.02                         | 1.24                                 |
|   |                    |                       |                    |                     |                        |                         |                      |                       |                                 |                          |                            |                              |                             |                                   |                               |                                      |
| SOUTH EAST CORNWALL PCN                     | 9                  | 105413                | 99                 | 68.85               | 52                     | 33.375                  | 98                   | 70.68                 | 33.326                          | 17.727                   | 6.545                      | 1.667                        | 0.000                       | 0.000                             | 9.560                         | 0.000                                |
|   |                    |                       |                    |                     |                        |                         |                      |                       | 55.525                          |                          | 0.0.0                      |                              | 0.000                       | 5.555                             | 5.555                         |                                      |
| L&L   | 3                  | 35006                 | 36                 | 26.38               | 20                     | 13.23                   | 35                   | 26.41                 | 14.97                           | 7.04                     | 2.08                       | 0.00                         | 0.00                        | 0.00                              | 1.89                          | 0.00                                 |
| OAK TREE SURGERY                            | 1                  | 16057                 | 11                 | 9.28                | 9                      | 6.60                    | 11                   | 8.39                  | 5.53                            | 1.65                     | 0.77                       | 0.00                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| PENSILVA HEALTH CENTRE                      | -                  | 0                     | 2                  | 1.13                | 1                      | 0.43                    | 8                    | 6.27                  | 4.29                            | 1.97                     | 0.00                       | 0.00                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| OAK / PENSILVA TOTAL                        |                    | 16057                 | 13                 | 10.41               | 10                     | 7.03                    | 19                   | 14.65                 | 9.83                            | 3.63                     | 0.77                       | 0.00                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| OAK / I ENSIEVA TOTAL                       |                    | 10037                 | 13                 | 10.41               | 10                     | 7.03                    | 13                   | 14.03                 | 5.83                            | 3.03                     | 0.77                       | 0.00                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| ROSEDEAN SURGERY                            | 1                  | 9378                  | 13                 | 9.15                | 6                      | 3.57                    | 8                    | 5.34                  | 3.10                            | 0.00                     | 1.31                       | 0.00                         | 0.00                        | 0.00                              | 0.93                          | 0.00                                 |
| OLD BRIDGE SURGERY                          | 1                  | 9571                  | 10                 | 6.82                | 4                      | 2.63                    | 8                    | 6.41                  | 2.04                            | 3.41                     | 0.00                       | 0.00                         | 0.00                        | 0.00                              | 0.96                          | 0.00                                 |
| OLD DAIDGE JONGENT                          | 1                  | 33/1                  | 10                 | 0.02                | 4                      | 2.03                    | ٥                    | 0.41                  | 2.04                            | 3.41                     | 0.00                       | 0.00                         | 0.00                        | 0.00                              | 0.50                          | 0.00                                 |
| LC&G  | 2                  | 34511                 | 27                 | 16.96               | 17                     | 11.81                   | 41                   | 30.62                 | 16.44                           | 3.37                     | 3.74                       | 1.67                         | 0.00                        | 0.00                              | 3.97                          | 0.00                                 |
| LAUNCESTON MEDICAL CENTRE                   | 1                  | 18440                 | 13                 | 9.11                | 10                     | 6.55                    | 17                   | 14.23                 | 8.07                            | 1.25                     | 1.95                       | 0.00                         | 0.00                        | 0.00                              | 1.97                          | 0.00                                 |
| TAMAR VALLEY HEALTH                         | 1                  |                       | 14                 | 7.85                | 7                      | 5.27                    | 24                   | 16.40                 | 8.07                            | 2.12                     | 1.80                       | 1.67                         | 0.00                        | 0.00                              | 2.00                          | 0.00                                 |
| TAIVIAN VALLET REALTR                       | 1                  | 100/1                 | 14                 | 7.65                | - /                    | 5.27                    | 24                   | 10.40                 | 6.37                            | 2.12                     | 1.60                       | 1.07                         | 0.00                        | 0.00                              | 2.00                          | 0.00                                 |
| S&RP  | 4                  | 35896                 | 36                 | 25.50               | 15                     | 8.34                    | 22                   | 13.65                 | 1.92                            | 7.31                     | 0.72                       | 0.00                         | 0.00                        | 0.00                              | 3.69                          | 0.00                                 |
| PORT VIEW SURGERY                           | 1                  | 6704                  | 5                  | 4.53                | 3                      | 1.49                    | 3                    | 0.91                  | 0.00                            | 0.91                     | 0.72                       | 0.00                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| QUAY LANE SURGERY                           | 1                  | 4404                  | 6                  | 3.38                | 2                      | 0.96                    | 6                    | 3.44                  | 1.92                            | 0.80                     | 0.00                       | 0.00                         | 0.00                        | 0.00                              | 0.00                          | 0.00                                 |
| RAME GROUP PRACTICE                         | 1                  | 11904                 | 13                 | 9.02                | 6                      | 3.00                    | 4                    | 3.44                  | 0.00                            | 2.46                     | 0.72                       | 0.00                         | 0.00                        | 0.00                              | 0.68                          | 0.00                                 |
| SALTASH HEALTH CENTRE                       | 1                  | 12884                 | 12                 | 8.57                | 4                      | 2.88                    | 9                    | 6.16                  | 0.00                            | 3.15                     | 0.00                       | 0.00                         | 0.00                        | 0.00                              | 3.01                          | 0.00                                 |
| SALIASH HEALTH CENTRE                       | 1                  | 12884                 | 12                 | 8.5/                | 4                      | 2.88                    | 9                    | 0.10                  | 0.00                            | 3.15                     | 0.00                       | 0.00                         | 0.00                        | 0.00                              | 3.01                          | 0.00                                 |



# NHS Health Education England

|                                      |                        | Treatti Lud           |                    |                       |                |                  |                     |                        |                   |            |            |           |            |
|--------------------------------------|------------------------|-----------------------|--------------------|-----------------------|----------------|------------------|---------------------|------------------------|-------------------|------------|------------|-----------|------------|
| STP/CCG/NETWORK/PRACTICE             | Sum of TOTAL_ADMIN_FTE | Sum of TOTAL_ADMIN_HC | Sum of GPs Over 55 | Sum of Nurses Over 55 | % GP OVER55 HC | % NURSEOVERSS HC | PATIENTS PER GP FTE | PATIENTS PER NURSE FTE | TOTAL FTE         | GP         | NURSE      | DPC       | ADMIN      |
| BSW                                  | 1061.98                | 1596                  | 155                | 165                   | 19.6%          | 34.5%            | 1736                | 1978                   | 2152.23           | 25%        | 14%        | 11%       | 49%        |
| NHS Bath and North East Somerset CCG | 210.47                 | 328                   | 35                 | 33                    | 17.9%          | 34.7%            | 1617                | 2224                   | 437.75            | 30%        | 13%        | 9%        | 48%        |
| NHS Swindon CCG                      | 234.37                 | 340                   | 34                 | 36                    | 19.5%          | 34.7%            | 2143                | 2268                   | 463.18            | 24%        | 16%        | 9%        | 51%        |
| NHS Wiltshire CCG                    | 617.13                 | 928                   | 86                 | 96                    | 20.5%          | 34.7%            | 1637                | 1783                   | 1251.30           | 24%        | 14%        | 12%       | 49%        |
| BNSSG                                | 1149.68                |                       |                    |                       |                |                  |                     | 2136                   |                   |            | 14%        | 8%        | 51%        |
| GLOUCESTERSHIRE                      | 712.48                 | 1687                  | 166                | 159<br>101            | 18.3%          | 33.3%            | 1720                |                        | 2246.63           | 26%        |            | 10%       | 48%        |
|                                      |                        | 1110                  | 112                |                       | 18.2%          | 31.9%            | 1571                | 2058                   | 1484.18           | 28%        | 14%        |           |            |
| SOUTH WEST NORTH                     | 2924.13                | 4393                  | 433                | 425                   | 18.7%          | 33.4%            | 1686                | 2057                   | 5883.04           | 26%        | 14%        | 10%       | 50%        |
| SOMERSET                             | 783.90                 | 1194                  | 120                | 106                   | 21.8%          | 32.5%            | 1544                | 1778                   | 1536.89           | 24%        | 13%        | 11%       | 51%        |
|                                      |                        | 2235                  | 219                |                       |                |                  | 1497                | 2052                   | 3100.43           | 27%        |            | 10%       | 51%        |
| DEVON                                | 1572.11                |                       |                    | 238                   | 18.0%          | 39.5%            |                     |                        |                   |            | 13%        |           | -          |
| NHS South Dayon and Torbay CCC       | 1179.07<br>393.04      | 1715<br>520           | 163<br>56          | 184<br>54             | 17.6%<br>19.4% | 40.3%<br>37.2%   | 1494<br>1506        | 2055<br>2041           | 2341.47<br>758.97 | 27%<br>26% | 12%<br>13% | 10%<br>9% | 50%<br>52% |
| NHS South Devon and Torbay CCG       |                        |                       |                    |                       |                |                  |                     |                        |                   |            | _          |           |            |
| Cornwall                             | 758.65                 | 1062                  | 87                 | 98                    | 15.2%          | 34.1%            | 1479                | 2018                   | 1618.09           | 24%        | 12%        | 17%       | 47%        |
| SOUTH WEST SOUTH                     | 3114.661               | 4491                  | 426                | 442                   | 18.2%          | 36.4%            | 1504                | 1970                   | 6255.42           | 25%        | 13%        | 12%       | 50%        |
| Grand Total South West excl Dorset   | 6038.79                | 8884                  | 859                | 867                   | 18.5%          | 34.8%            | 1594                | 2015                   | 12138.46          | 26%        | 13%        | 11%       | 50%        |
| SOUTH EAST CORNWALL PCN              | 143.69                 | 207                   | 22                 | 14                    | 22.2%          | 26.9%            | 1531                | 2027                   | 316.59            | 22%        | 11%        | 22%       | 45%        |
|                                      |                        |                       | _                  | _                     |                | /                |                     |                        |                   |            |            |           |            |
| L&L                                  | 47.82                  | 69                    | 9                  | 5                     | 25.0%          | 25.0%            | 1327                | 1750                   | 113.84            | 23%        | 12%        | 23%       | 42%        |
| OAK TREE SURGERY                     | 14.23                  | 22                    | 2                  | 4                     | 18.2%          | 44.4%            | 1730                | 1784                   | 38.49             | 24%        | 17%        | 22%       | 37%        |
| PENSILVA HEALTH CENTRE               | 6.69                   | 10                    | 0                  | 0                     |                |                  |                     |                        | 14.52             | 8%         | 3%         | 43%       | 46%        |
| OAK / PENSILVA TOTAL                 | 20.92                  | 32                    | 2                  | 4                     | 15.4%          | 40.0%            | 1542                | 1606                   | 53.01             | 20%        | 13%        | 28%       | 39%        |
| ROSEDEAN SURGERY                     | 12.05                  | 16                    | 3                  | 1                     | 23.1%          | 16.7%            | 1025                | 1563                   | 30.11             | 30%        | 12%        | 18%       | 40%        |
| OLD BRIDGE SURGERY                   | 14.85                  | 21                    | 4                  | 0                     | 40.0%          | 0.0%             | 1403                | 2393                   | 30.72             | 22%        | 9%         | 21%       | 48%        |
|                                      |                        |                       |                    |                       |                |                  |                     |                        |                   |            |            |           |            |
| LC&G                                 | 43.07                  | 62                    | 5                  | 5                     | 18.5%          | 29.4%            | 2034                | 2030                   | 102.48            | 17%        | 12%        | 30%       | 42%        |
| LAUNCESTON MEDICAL CENTRE            | 17.15                  | 23                    | 1                  | 5                     | 7.7%           | 50.0%            | 2024                | 1844                   | 47.04             | 19%        | 14%        | 30%       | 36%        |
| TAMAR VALLEY HEALTH                  | 25.92                  | 39                    | 4                  | 0                     | 28.6%          | 0.0%             | 2046                | 2296                   | 55.44             | 14%        | 10%        | 30%       | 47%        |
|                                      |                        |                       |                    |                       |                |                  |                     |                        |                   |            |            |           |            |
| S&RP                                 | 52.79                  | 76                    | 8                  | 4                     | 22.2%          | 26.7%            | 1408                | 2393                   | 100.28            | 25%        | 8%         | 14%       | 53%        |
| PORT VIEW SURGERY                    | 8.05                   | 12                    | 3                  | 1                     | 60.0%          | 33.3%            | 1479                | 2235                   | 14.98             | 30%        | 10%        | 6%        | 54%        |
| QUAY LANE SURGERY                    | 5.52                   | 9                     | 3                  | 1                     | 50.0%          | 50.0%            | 1304                | 2202                   | 13.30             | 25%        | 7%         | 26%       | 42%        |
| RAME GROUP PRACTICE                  | 18.47                  | 27                    | 0                  | 2                     | 0.0%           | 33.3%            | 1320                | 1984                   | 33.62             | 27%        | 9%         | 9%        | 55%        |
| SALTASH HEALTH CENTRE                | 20.76                  | 28                    | 2                  | 0                     | 16.7%          | 0.0%             | 1503                | 3221                   | 38.37             | 22%        | 8%         | 16%       | 54%        |