

Best practice and lessons learnt from Devon Community Models of Care

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Dr Matt Fox, GP Partner and Clinical Lead Representative for Southern
Locality

A decorative graphic at the bottom of the slide featuring a thick green wave shape on the left and a thinner blue wave shape on the right, both set against a white background that curves up from the bottom edge.



2013: 26 Community hospitals - all with inpatient beds

Eastern

Southern

Western (exc
Plymouth)

Northern

Axminster
Budleigh Salterton
CREDITON
Exeter
Exmouth
Honiton
Moretonhampstead
Okehampton
Ottery St Mary
Seaton
Sidmouth
Tiverton

Ashburton
Bovey Tracey
Dartmouth
Dawlish
Newton Abbot
Teignmouth
Totnes

Kingsbridge
Tavistock

Bideford
Holsworthy
Ilfracombe
South Molton
Torrington



2012 – Devon Scrutiny Review

- Recognised need for Community Hospitals
- But:
 - 40% in hospital fit for discharge
 - Hospital bed **not** always the best place to be



Drivers for Change

- Workforce challenges
- Consistent public offer
- Ageing infrastructure
- Ageing population
- Maintaining skills and safe provision
 - 1 nurse per 8 patients / minimum 2 nurses
 - MIUs 7,000 cases per annum
- Reducing Costs





Development of our proposals

- Partnership with CCG, Trust, Local Council and Primary Care
- 26 patient and public engagement meetings across the CCG area
- Health Overview and Scrutiny
- Healthwatch and PPGs



Proposals

- Invest in community services
- Reduce number and location of community hospital beds
- Rationalise MIU sites
- Establish Health and Wellbeing Centres / Hubs
- Greater integration with Primary Care and Voluntary Sector



Consultation

Into the future

Re-shaping community-based health services

A public consultation:

Thursday 1 September to Wednesday 23 November 2016




Driving quality, delivering value, improving services

www.southdevonandtorbayccg.nhs.uk/community-health-services

NHS
South Devon and Torbay
Clinical Commissioning Group

One: Welcome
Two: The need to change
Three: Our proposals
Four: What this might mean
Five: Getting involved
Six: Other issues
Seven: Complete the feedback questionnaire




South Devon and Torbay Clinical Commissioning Group is responsible for planning and organising health services for local people. It is divided in to five localities – each led by local GPs.

2019

- 11 Community Hospitals with inpatient beds
- 9 Health and Wellbeing Centres
- Integrated community care provision

But:

Yet to deliver on all our promises
Still inconsistent offer around Devon
Opportunity to go further





Devon
Clinical Commissioning Group

Community Hospitals in South Devon

Our Experience

Dr Matthew Fox

Dr Paul Johnson

Why am I here today ?



First some geography

South Devon and Torbay Clinical Commissioning Group localities



2

Towns

MIU

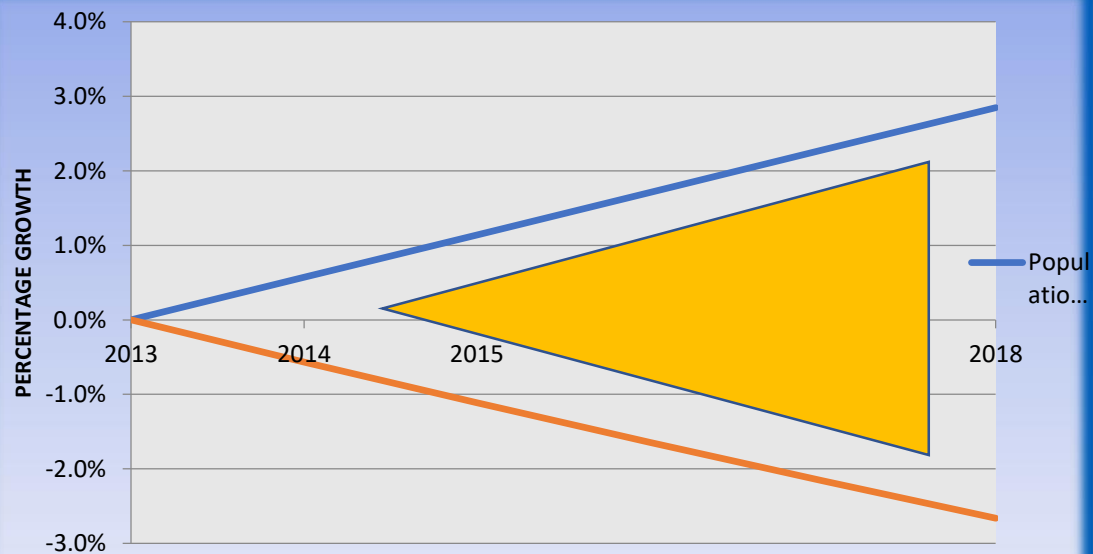
Xray

Wards

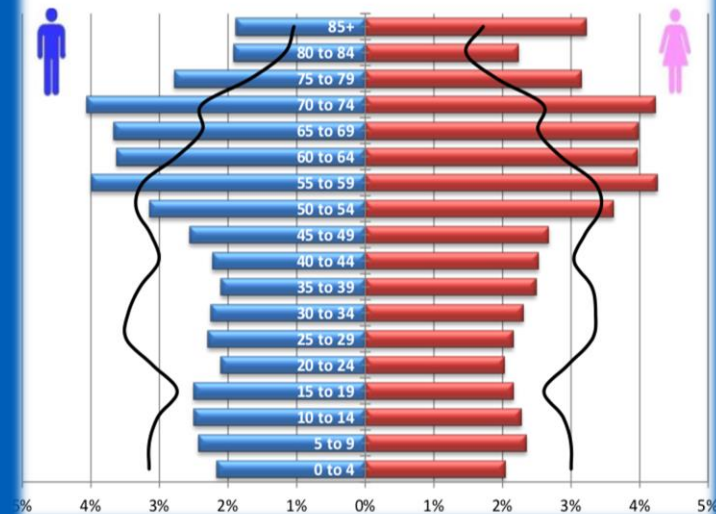
Physio suites

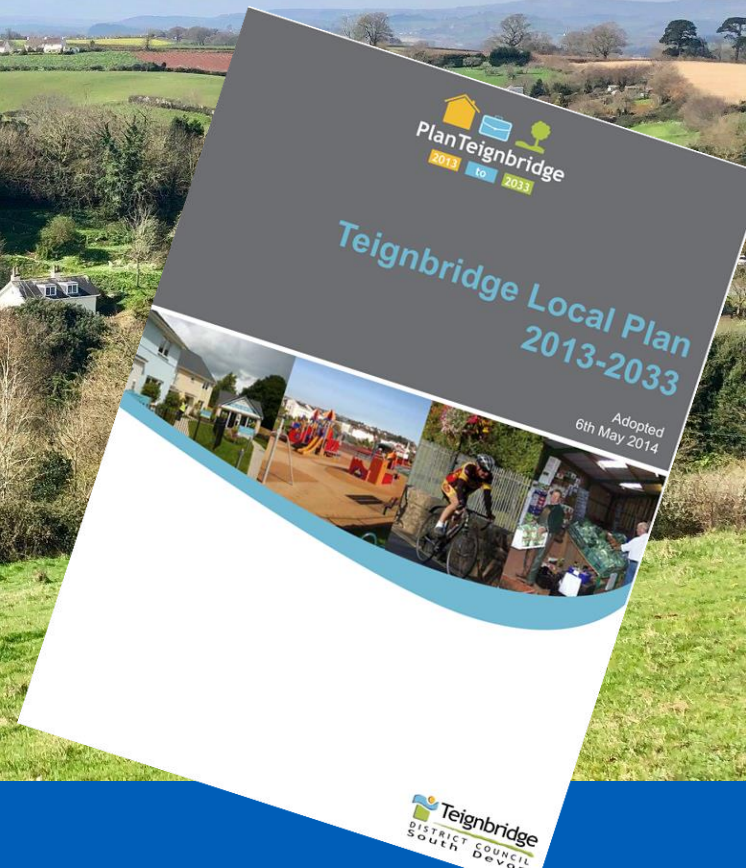
Outpatients

4



Population pyramid for Coastal Locality compared to England average, 2020





Coastal Locality – Teignmouth and Dawlish

*Have your say about
Local Community Services*

Engagement and Consultation

2014-15 Engagement

Say it only once

Closer to home

Help me stay well

End of life care

2015-16 Consultation

12 week process

NHS Gateways

Public meetings

Overview & Scrutiny

Closed

Opened

Combined





The 'Enhanced' Multi-Disciplinary Team in Coastal



What you need to succeed

Believe in what you are trying to achieve

Excellent Communication Team

Very widespread engagement

*S*imple consistent message

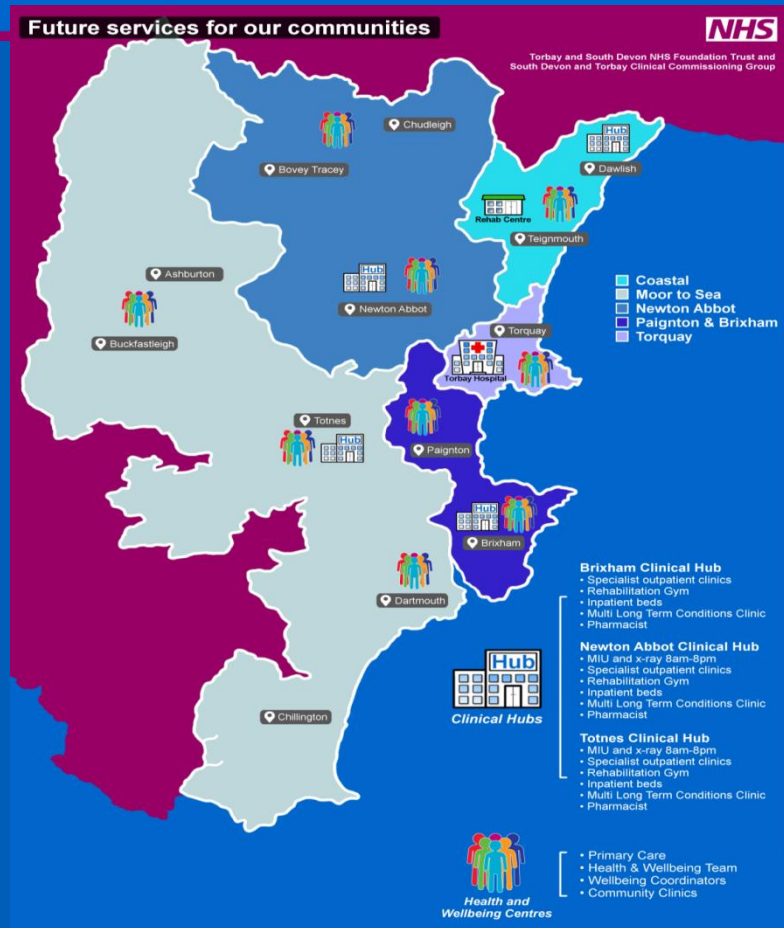
Maintain trust by delivering on your promises

Closed 5

Opened 9

4 Rationalised

Changes to our services



Brixham Clinical Hub

Specialist OP Clinics
Rehabilitation Gym
Inpatient Beds

Newton Abbot Clinical Hub

MIU and x-ray 8am-8pm
Specialist OP Clinics
Rehabilitation Gym
Inpatient Beds

Totnes Clinical Hub

MIU 8am-8pm and x-ray
Specialist OP Clinics
Rehabilitation Gym
Inpatient Beds

Dawlish Clinical Hub

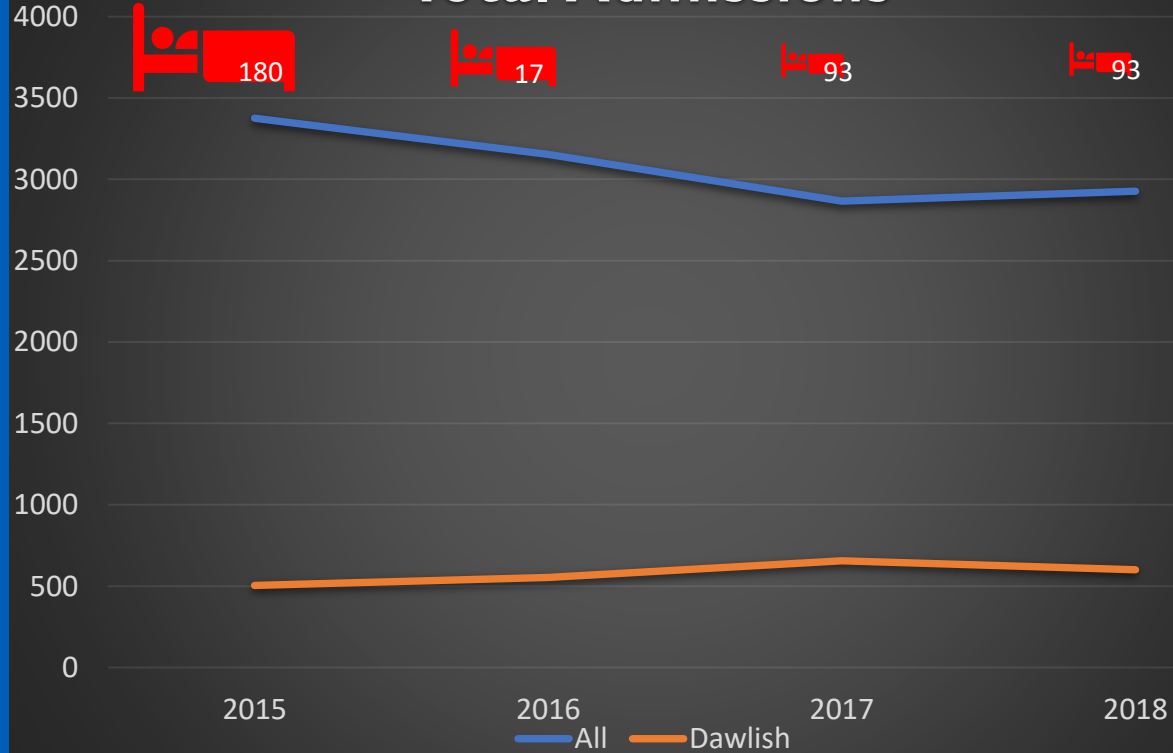
MIU 8am-8pm and x-ray
Specialist OP Clinics
Rehabilitation Gym
Inpatient Beds

Health and Wellbeing Centres

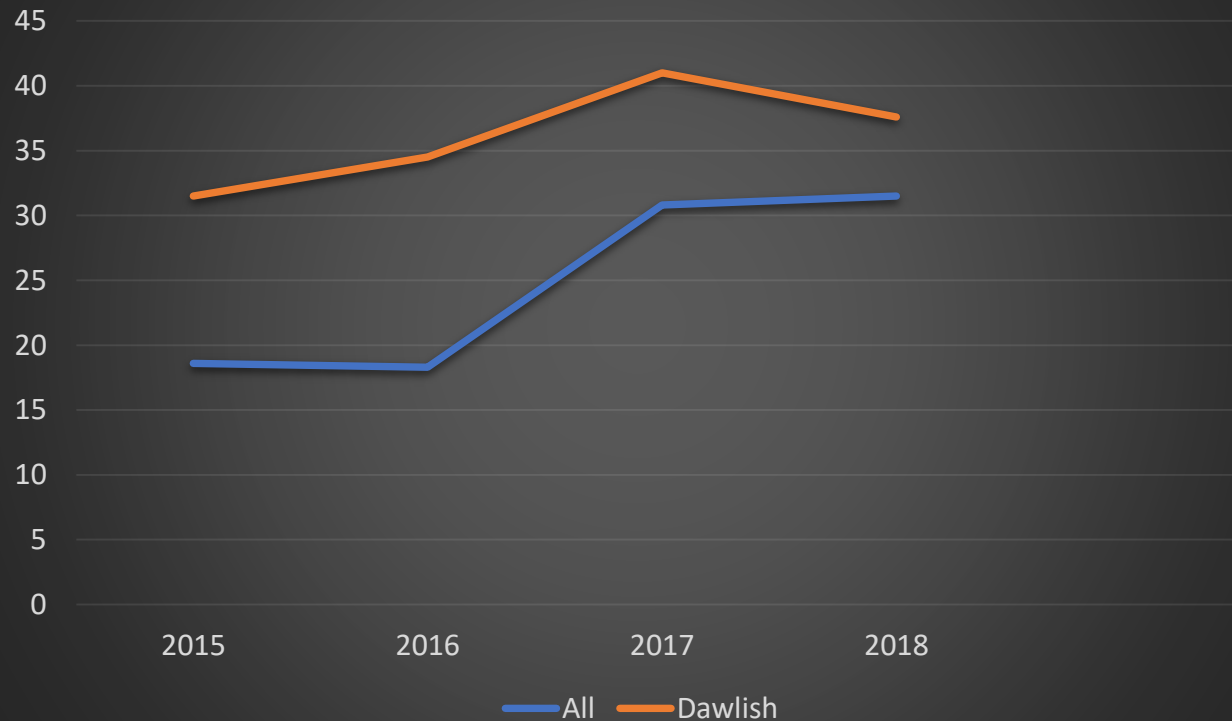
Health and wellbeing Team
Voluntary sector
Wellbeing Coordinators
Community Clinics

Results

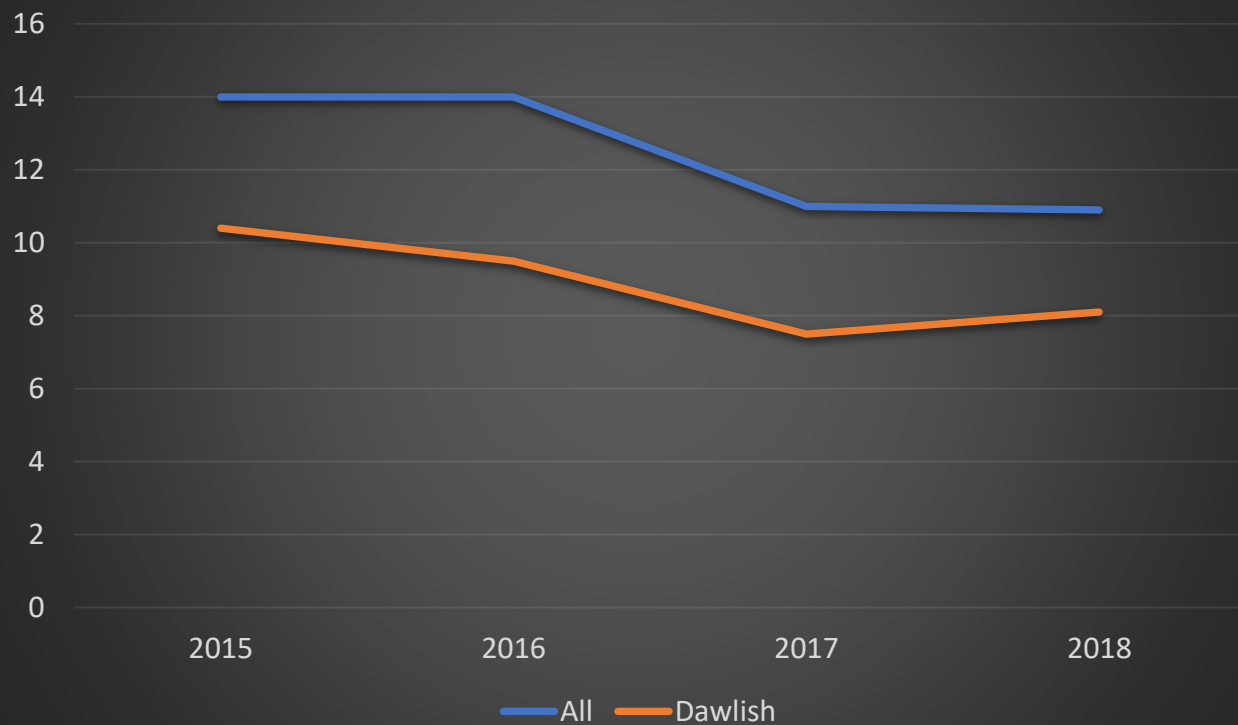
Total Admissions



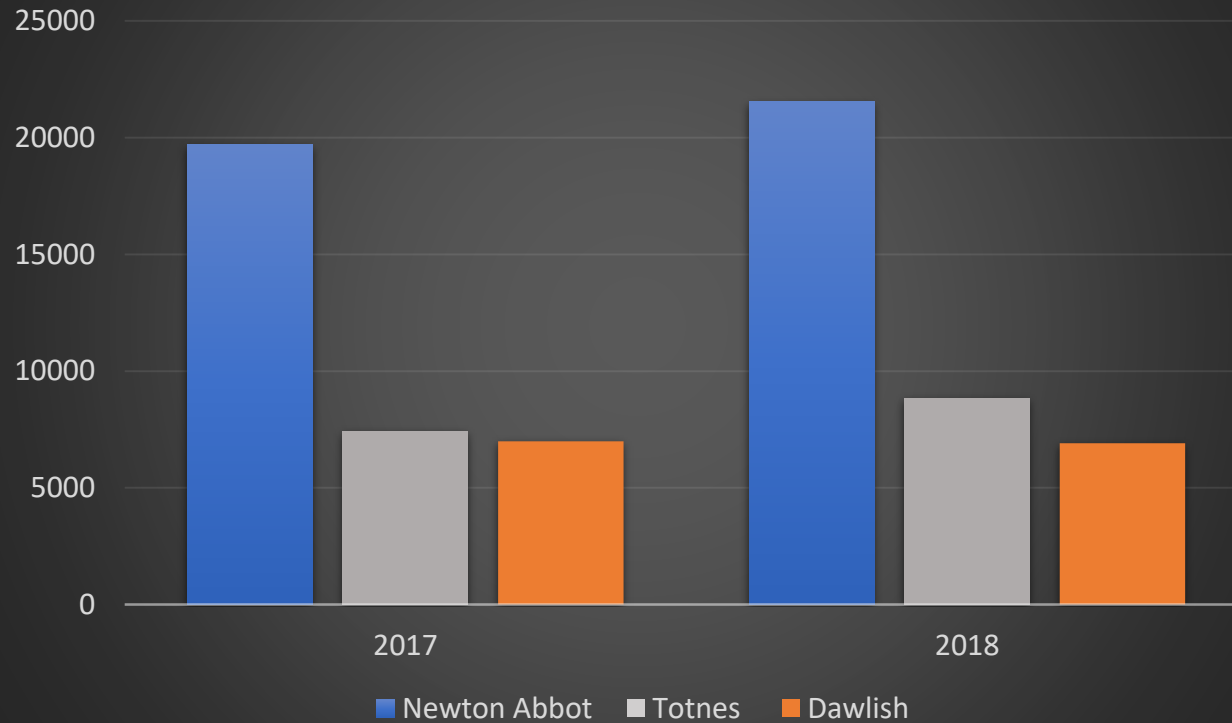
Admissions per bed per year



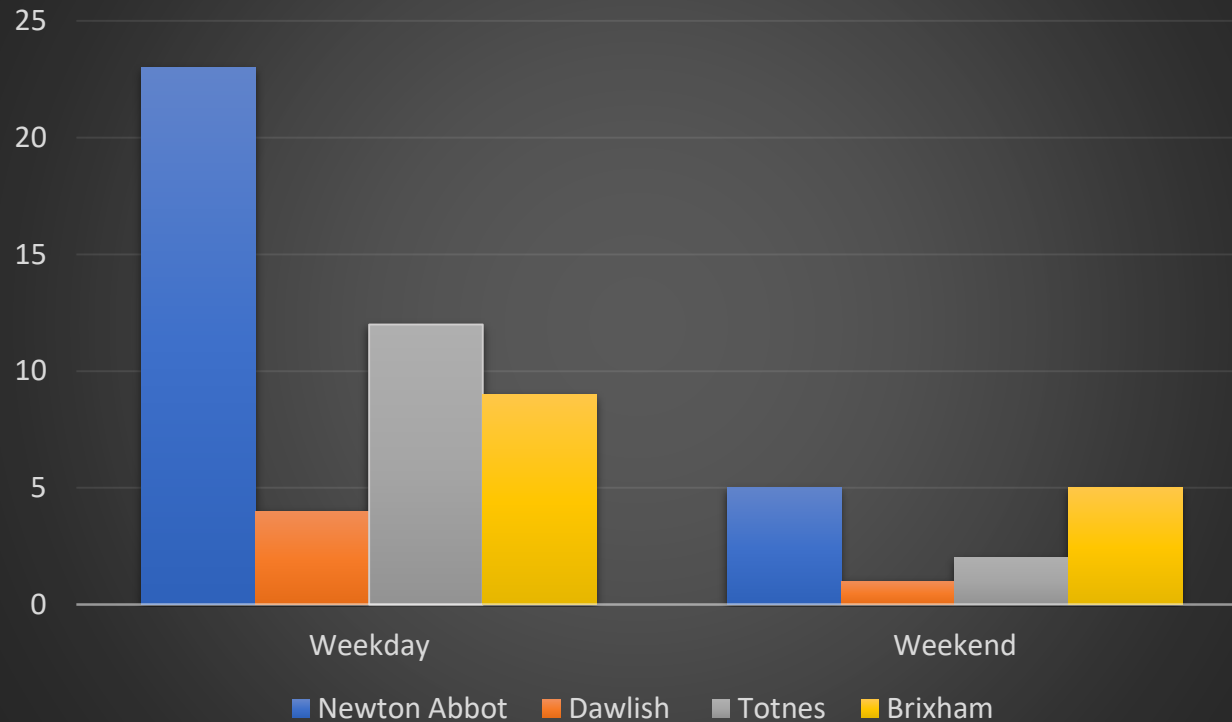
Length of stay



MIU attendances



Transfer back over 3 months



Successfully reduced bed numbers in the community and acute hospital

Robust and resilient wards, nursing and medical cover

Consistent offer across the community hospitals

Support the ICO model of care across the whole of our community

Back to Dr Geddes





Devon
Clinical Commissioning Group

Thank You