For your information, here is some information about the work of the Citizens' Assembly taken from the Clinical Senate Biennial Report 2022-24

Our Citizens’ Assembly meetings have both a business and development function.

In 2023, the Citizens' Assembly met to explore the impact of the changes to how individuals access Primary Care through the changes to the telephone system used by General Practice surgeries. Members reported that many individuals had not felt informed or consulted before the changes were introduced. We invited Primary Care Commissioners and System Leads to one of our meetings to discuss this issue and share our observations and concerns. As an outcome we have shared the presentation from the Citizens Assembly with South West ICBs, Healthwatch’s and Patient Participation Groups (PPGs) to enable reflection and learning, we also invited the ICBs to engage and meet with the CA to present real life experience.

In 2024, the Citizens Assembly met to discuss possible topic options for a future Senate Council deliberative session. From this session, six themes emerged:

* Transport, car parking, patient access.
* Mental Health
* Virtual Wards / Use of AI and Technology
* Co-design/ Co-production:
* Personalised Care – What matters to me!
* Developing Positive organisational cultures – promoting a just culture

Members proposed their top three priority topics based on conversations with their local Healthwatch organisation. 'Mental Health' has emerged as the top-ranked topic with the following questions:

* What is the impact of delays in other care and treatment for children & young people on their mental health?
* How should mental health services in rural areas be delivered? Is there a national network around rural mental health services?

To this end, the Citizens’ Assembly proposes CYP Mental Health as a deliberative topic for the Senate Council.

Public Health and Health Inequalities are other areas of interest for the Citizens Assembly.

We will continue strengthening our membership and representation, increasing our network connections, and developing our strategic offer.